08-23-00 PTO/SB/05 MODIFIED BY AT&T CORP. UTILITY Attorney Docket No. 1999-0131 Total Pages 66 PATENT APPLICATION First Named Inventor or Application Identifier TRANSMITTAL Adam Louis Buchsbaum et al. (Only for new nonprovisional applications under 37 CFR 1 53(b)) Express Mail Label No. EL487593756US APPLICATION ELEMENTS ADDRESS TO: **Assistant Commissioner for Patents** See MPEP chapter 600 concerning utility patent application contents. **Box Patent Application** Washington, D.C. 20231 1. ☐ Microfiche Computer Program (Appendix) (submit an original, and a duplicate for fee processing) 7. Nucleotide and/or Amino Acid Sequence Submission 2. Specification [Total Pages 38] (if applicable, all necessary) (preferred arrangement set forth below) Computer Readable Copy Descriptive title of invention Cross References to Related Applications Paper Copy(identical to computer copy) Statement Regarding Fed sponsored R&D Statement verifying identity of above copies Reference to Microfiche Appendix Background of the Invention Brief Summary of the Invention **ACCOMPANYING APPLICATION PARTS** Brief Description of the Drawings(if filed) **Detailed Description** 8. Assignment Papers(cover sheet & document(s)) Claim(s) 9. 37 CFR 3.73(b)Statement Power of Attorney Abstract of the Disclosure 10. English Translation Document (if applicable) 3. Drawing(s)(35 USC 113) [Total Sheets 15] 11. Information Disclosure Oath or Declaration [Total Pages 4] Copies of IDS Statement(IDS)/PTO-1449 Citations Newly executed (original or copy) 12. Preliminary Amendment Copy from a prior application(37 CFR 1 63(d)) (for continuation/divisional with Box 17 completed) 13. Return Receipt Postcard (MPEP 503) [Note Box 5 below] CF1 (Should be specifically itemized) DELETION OF INVENTOR(S) Signed statement attached deleting inventor(s) 14.
Small Entity Statement filed in prior application, named in the prior application, see 37 CFR Statement(s) Status still proper and desired 163(d)(2) and 1 33(b) 5. Incorporation by reference(useable if Box 4b is checked) 15. Certified Copy of Priority Document(s) The entire disclosure of the prior application, from which a copy of the oath (if foreign priority is claimed) or declaration is supplied under Box 4b, is considered as being part of the disclosure of the accompanying application and is hereby incorporated by 47. If a CONTINUING APPLICATION, check appropriate box and supply the requisite information: Continuation Divisional Continuation-in-part (CIP) of prior Application No: 18. CORRESPONDENCE ADDRESS Customer Number or Bar Code Label (Insert Customer No. or Attach bar code label here) Ø Correspondence address below NAME Samuel H. Dworetsky **ADDRESS** AT&T CORP. P.O. Box 4110 CITY Middletown STATE New Jersey ZIP CODE 07748-4110 COUNTRY United States of America FAX 732-368-6932 19. SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT REQUIRED NAME Benjamin S. Lee Reg.# 42787 **TELEPHONE** 973-360-8117 **SIGNATURE** DATE Aug. 18, 2000

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE U.S. PATENT APPLICATION

FOR:

GRAPH ALGORITHM FOR COMMON NEIGHBORHOOD ANALYSIS

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GRAPH ALGORITHM FOR COMMON NEIGHBORHOOD ANALYSIS TECHNICAL FIELD

The invention relates generally to a method and system of making predictions and, more particularly, to a method and system of making predictions based on the interests or characteristics of users sharing common interests or characteristics.

BACKGROUND

Internet / intranet traffic is growing at a phenomenal rate doubling approximately every 100 days. This rapid increase in network traffic presents networking challenges for Internet Service Providers (ISP) and enterprises. An efficient solution to networking problems is to utilize existing networking infrastructure to localize traffic patterns, enabling content requests to be fulfilled locally and efficiently. Localizing traffic patterns accelerates network performance because content requests fulfilled locally protect a network from uncontrollable bottlenecks in the Internet.

Prefetching and caching websites for internet subscribers localizes traffic and dramatically reduces internet congestion. However, prefetching and caching every website at every local ISP is impractical. This problem is also applicable in a general network setting.

SUMMARY OF THE INVENTION

Accordingly, there is a need to predict the interests of a user, such as in a network setting. There is also a need for a method and system to predict a user's interests by evaluating the interests of those who have shown a predisposition to share similar interests.

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In accordance with one embodiment, a method and system is provided for determining the common neighborhood of users based on activities shared by a plurality of users. The aforementioned method and system (hereinafter "common neighborhood system") monitors the activities of all users within a predefined network of users, compares the monitored activities of the users within the system and determines which users share similar activities. A common neighborhood is then defined for each user in the system, wherein the neighborhood is comprised of users sharing a plurality of activities. Finally, recommendations and predictions are made for a user based on the activities of the other users in the common neighborhood.

In accordance with another embodiment, there is provided a method and system to determine a common neighborhood of users sharing a common activity from a plurality of users. The system monitors the activities of a number of users and then implements a common neighborhood process to determine each user's common neighborhood. The system then predicts an activity of a user based on the activities of at least one of the members of the user's common neighborhood.

In another embodiment, the system prefetches data associated with the predicted activity of the user. The prefetched data may be a website that the system predicts that the user will desire to access. After prefetching the data, the system caches the data into a local memory medium in anticipation of usage by the user.

In a further embodiment, the system provides for the recommendation to the user of an activity that is an activity of at least one of the user's common neighbors. The recommended activity may be, but is not limited to, a calling service, a website, or a business service.

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In another embodiment, the system examines the references of a number of documents. The system then provides for the determination of a common neighborhood of documents that share at least one reference or citation in common. The system then provides for the recommendations of references and citations to the author of a document based on the references of at least one other document in the common neighborhood.

It is not intended that the invention be summarized here in its entirety. Rather, further features, aspects and advantages of the invention are set forth in the following description and drawings.

BRIEF DESCRIPTION OF THE DRAWINGS

The accompanying drawings illustrates certain embodiments of the invention.

Fig. 1 illustrates an overview of a common neighborhood predicting system;

Fig. 2 illustrates an overview of a host system in which the common neighborhood resides;

Figs. 3A and 3B illustrate an example of a prefetching and recommendation method and system, respectively;

Figs. 4A, 4B and 4C illustrate an example of a user activity database, a common neighborhood database and a prefetching database, respectively;

Fig. 5 is a flowchart illustrating a process by which a common neighborhood is determined;

Fig. 6 is a flowchart illustrating a process by which a set of triples is randomly sampled;

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Fig. 7 is a flowchart illustrating a process by which a phone calling service is recommended to a subscriber based on the calling patterns and calling service plans of at least one subscriber in the common neighborhood;

Fig. 8 is a flowchart illustrating a process by which a business service is recommended to an internet subscriber based on the websites visited by at least one subscriber in the common neighborhood in accordance with a further embodiment;

Fig. 9 is a flowchart illustrating a process by which internet websites are prefetched and cached locally based on the websites visited by at least one subscriber in the common neighborhood in accordance with a another embodiment;

Fig. 10 is a flowchart illustrating a process by which internet websites are recommended based on the websites visited by at least one subscriber in the common neighborhood in accordance with another embodiment; and

Fig. 11 is a flowchart illustrating a process by which recommendation of references are made to the author of a document based on the references of at least one document in the common neighborhood in accordance with a further embodiment.

Fig. 12 is a flowchart illustrating a process by which a market segment is defined based on the common neighborhoods determined by a common neighborhood engine in accordance with one embodiment.

DETAILED DESCRIPTION

With reference to the Figures, several embodiments will now be shown and described. In accordance with an embodiment, Fig. 1 illustrates a general overview of a prediction system 10, employing a common neighborhood engine 115, for predicting the

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activities of users, in this case network users, through the use of a common neighborhood process and methodology.

In general, the common neighborhood process may be utilized to determine a common neighborhood of vertices that share arcs to other vertices, where the vertices may relate to an activity and an arc may relate to a user. By tracking the activities of users, it is thus possible to define a common neighborhood of users sharing common activities through the use of the common neighborhood process. By defining common neighborhoods, a potential activity of one user in a common neighborhood may be predicted from the activities of other users in the same common neighborhood.

Turning to a more detailed description of Fig. 1, prediction system 10 includes a host system 110 and user devices 120, all of which are capable of conducting communications over network 100. Network 100 may include an intranet, the internet, a LAN, or any network capable of enabling voice, video and data communications.

User device 120 includes a web browser 125 for browsing the internet and accessing websites, e.g., web site 130. User device 120 may take the form of a computer with a browser, WebTV, PDA with a browser or any device able to access the Internet to enable a user to surf the web.

Host system 100 monitors the activities of a plurality of users 120 and stores the information corresponding to a website 130 when a user 120 visits one of a plurality of websites 130. This information may be the URL address of the visited website or any information which may be utilized to track which websites a user visited. Host system 110, in combination with a common neighborhood program or engine (hereinafter "engine") 115, determine a common neighborhood of users sharing a common activity from a plurality of users, and predict for a user

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in the common neighborhood of users a potential activity from the activities of at least one other user in the common neighborhood of users.

Host system 110 may be the internet server(s) of an Internet Service Provider (ISP) or a separate network system or component capable of communicating with the servers of the ISP.

In this way, a system and method is provided which enables prediction of potential activities of a user with some accuracy. This prediction may then be utilized in various applications, such as prefetching website information and recommending web sites for a user.

These and other applications are discussed further below in greater detail.

Fig. 2 illustrates a general overview of host system 110 of Fig. 1. Host system 110 may include conventional computer/server components, such as a processor 200, a communications system 210 for communicating across network 100, RAM 220, ROM 230 and a storage device 250. Host system 110 may further include a cache 240 for maintaining prefetched data in anticipation of usage by a user.

The storage device 250 maintains a user activity database 255, a common neighborhood 260, a prefetching database 265, common neighborhood engine 115, and may also store programs and applications implemented by processor 200.

Common neighborhood engine 115 is a program for determining the common neighborhood of vertices that share arcs to other vertices. The determination of a common neighborhood may be utilized to predict potential activities of a user in a common neighborhood based on the activities of other users in the common neighborhood, e.g., users who share activities in common with the first user. These activities may be calling service plans, internet websites, or business services.

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Similarly, common neighborhood engine 115 may be utilized to recommend references or citations to authors whose article shares similar references as documents that have been previously written. Further, common neighborhood engine 115 may be used to predict the websites that a user will visit and prefetch those websites to a local cache 240 ex ante to decrease the access time and reduce the problems associated with internet congestion.

While host system 110 may be a single server unit, the functionality of host system 110 may be distributed across a plurality of servers and network devices. For example, the tracking of user activities may be performed in a different system with the tracking information being available for use by host system 110. Likewise, a local cache, e.g., cache 240, may be provided in host system 110 or may be maintained in a proxy server or another network device or system.

Fig. 3A illustrates a general process overview of common neighborhood engine 115 for employing common neighborhoods for prediction and prefetching information associated with web pages accessed by users. As shown, when a user A logs in, host system 110 determines other users (e.g., user B) who access many pages in common with A. using common neighborhood database 260 of large common neighborhoods. To speed service to A, host system 110 prefetches and caches those pages frequently accessed by A and each B in the past, using prefetching database 265 which may contain a record of each user's most frequently accessed web pages. A's current page accesses are recorded in prefetching database 265 (e.g., database 265 is updated) for future use by host system 110 and common neighborhood engine 115.

In this way, if A and B have previously accessed many pages in common, then pages newly accessed by B might be accessed by A.

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Host system 110 may operate common neighborhood engine 115 asynchronously, e.g., nightly in a batch mode, to keep common neighborhood database 260 up to date. The general processes of common neighborhood engine 115 are described further below with reference to Figs. 5 and 6.

Fig. 3B illustrates a general process overview of common neighborhood engine 115 for employing common neighborhoods for prediction and recommendation of web pages or sites to a user. The operations of host system 110 are similar to that described above for Fig. 3A, except that, instead of prefetching, host system 110 recommends web pages to A based on the belief that A and B share common interests.

Fig. 4A illustrates an example of user activity database 255. User activity database 255 may maintain user information associated with the activities of the users. User activity database 255 may include a user name field 400, an activity field 405 and a number of occurrences field 410. User name field 400 contains information identifying a user, such as a name (e.g., Sue Anthony), numeric identifier, etc. Activity field 405 maintains information associated with an activity of a user, such as a web site visited by the user. This information may be a URL address of the visited website. Number of Occurrences field 410 identifies the number of occurrences of an activity by a user. For example, Sue Anthony visited a website Leadership.com fifty (50) times.

Fig. 4B illustrates an example of a common neighborhood database 260 which maintains information derived from processing performed by common neighborhood engine 115. Common neighborhood database 260 includes a user name field 420, a common neighbor field 425, a common activity 430 and a number of occurrences field 435.

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User name field 420 contains information identifying a user, such as a name (e.g., John Brown), numeric identifier, etc.

Common neighbor field 425 maintains information identifying a common neighbor of a user. For example, Abe Lincoln, Robert Lee and Sue Anthony are common neighbors of John Brown.

Common activity field 430 maintains information associated with a common activity between a user and a common neighbor of the user, such as a web site visited by both the user and the common neighbor. This information may be a URL address of the visited website.

Number of Occurrences field 435 identifies the number of occurrences of a common activity between a user and a common neighbor of the user. For example, John Brown and Abe Lincoln visited the website CivilWar.com approximately sixty (60) times.

Fig. 4C illustrates a prefetching database 265 for maintaining prefetched information for a user. Prefetching database 265 may include a user name field 450 and a prefetched data location field 455. User name field 450 contains information identifying a user, such as a name (e.g., John Brown), numeric identifier, etc. Prefeteched data location field 455 identifies the location or address where the prefetched information for a user is maintained -- for example, in cache 240.

Regarding the databases shown in Figs. 4A-C, it is to be understood that the data and fields, as well as the number of databases, can be readily modified from the described embodiment and adapted to provide variations for operating the system and method described herein. Furthermore, each field may contain more or less information, as desired.

Provided below are a few examples of applications for which the common neighbor process may be employed with reference to Figs. 5-11.

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Common Neighborhood Process

Prior to discussing the applications, it is appropriate to discuss the common neighborhood process and methodology. The common neighborhood process enables determination of "a common neighborhood" of vertices that share arcs to other vertices. The process will be described below with reference to Fig. 5.

Fig. 5 illustrates a flowchart of the process 500 by which a common neighborhood is determined for a set of vertices and edges. These vertices and edges may be defined according to the desired application. For example, the vertices and arcs may represent internet users and their web surfing activities which may be used to determine a common neighborhood of internet users having a common activity or activities.

The process 500 is commenced in step 510 when host system processor 200 uses a set E of edges, derived from a set of monitored data stored in the user activity database 255, to construct a set H of triples (b,c,v). Mathematically, this step may be expressed as the following two steps:

(1) for
$$v \in V$$
, construct $H(v) = \{(b,c): (v,b) \in E \text{ and } (v,c) \in E\}$;

(2)
$$H = U_{v \in V} H(v)$$
.

Host system processor 200 then randomly samples a subset of a specified size of set H' in step 520 and stores the randomly sampled triples in the set H'.

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In step 530, the set C is created. This set represents a projection of the first two elements (a,b) of each triple in the set H' onto the point c. Mathematically, this may be represented as:

$$C = \{(a,b): \exists c, (a,b,c) \in H'\}.$$

In step 540, host system processor 200 then calculates the number of occurrences of each pair (a,b) within the set C and stores this value as N(a,b). Mathematically, this step may be represented as:

for each
$$(a,b) \in C$$
, calculate $N(a,b) = |\{(a,b,c,) \in H'\}|$.

In step 550 host system processor 200 sorts the set C in nondecreasing order by N(a,b).

Random Sampling Process

While the general common neighborhood process 500 of Fig. 5 may be employed efficiently for a small amount of input data, the processing time required becomes significant when dealing with a larger amount of input data. To improve the efficiency of the process 500 while maintaining the feasibility and accuracy of the common neighborhood process, a random sampling process 600 is discussed below with reference to Fig. 6 to reduce the amount of data to be processed in the determination of a common neighborhood of vertices.

Fig. 6 illustrates a flowchart of the process 600 by which the set H is randomly sampled in the common neighborhood process illustrated in Fig. 5. In step 605, host system processor 200 initiates the random sampling process 600 by sorting the edge list E by the first vertex to create the adjacency list E'.

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In step 610, host system processor 200 then calculates the number of arcs connected to each vertex in the set V of vertices. Mathematically, step 610 may be represented as:

for
$$b \in V$$
, calculate $deg(b) = |A(b)|$, the degree of b;

where: A(b) = set of edges incident on vertex b.

Host system processor 200 then calculates in step 615 the prefix sum of the number of pairs of incident arcs, N(a), for each vertex "a" up to and including "a". Mathematically, this step may be expressed as:

$$N(0) = 0;$$

$$N(a) = \sum_{i=1}^{a} [deg(i) * deg(i-1)] / 2;$$

$$N = N(|V|)$$
.

In step 620, host system processor 200 generates the random numbers uniformly from the set [1..N], and sorts the numbers into a list, R.

In step 625, the host processor 200 then initializes the vertex index variable v to "1," and initializes the set H' to the empty set.

For each random number r in the set R, host system processor 200 increments the vertex index variable by one until the random number r is greater than the sum of the number of pairs of incident arcs up to and including vertex v-1, but is less than the sum of the number of pairs of incident arcs for each vertex up to and including vertex v. Host system processor 200 then selects a vertex in step 635 "a," from the set of vertices A(v) connected to vertex v.

Similarly, in step 640, host system processor 200 then selects a vertex "b" from the set of vertices connected to vertex v, excluding the previously selected vertex "a." Thus, the set from which host system processor 200 selects vertex "b" is the set $A(v) - \{v\}$. In step 645, host system processor 200 adds the newly formed triple, (a,b,v) to the set H'.

In step 650, host system processor 200 compares the vertex index variable, v, to N, the total number of vertices in the graph. If v is less than or equal to N, the processor 200 transfers control to step 630. However, if the vertex index variable, v, is greater than N, the processor 200 transfers control to step 655. In step 655 host system processor 200 outputs the set H', as the result of the random sampling algorithm, to the common neighborhood process 500.

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Recommending Phone Service and Calling Plans

Since the deregulation of the telephone industry, there has been an influx of telephone service providers into the market place. The highly competitive nature of the telephone industry requires telephone providers to formulate new ideas and services for their subscribers to expand their market share. These new telephone services are typically advertised to subscribers through conventional media, such as through the television, newspapers or through the telephone. These forms of advertising to the general public or subscriber market may be inefficient and impractical. Moreover, subscribers who are uninterested in the new services are annoyed when they receive these advertisements over the telephone from their telephone provider.

Predicting telephone service or plan interests for a telephone subscriber is an affordable and practical alternative to enable a marketing plan to be focused on those subscribers who may have an interest in the new service and plan.

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Through the use of the common neighborhood process and model, it is possible to predict whether a subscriber would be interested in a particular type of telephone service or plan or generally in a marketing promotion. The services or plan interests of a telephone subscriber may be predicted with some accuracy by observing the services and plans subscribed to by other telephone subscribers who share common interests. Statistically, the common interests of two subscribers may be correlated by monitoring the services, plans and calling habits of the subscribers. Accordingly, phone service recommendations and selections may then be efficiently tailored to the needs of a particular subscriber by examining the services of a common neighbor of that subscriber, an example of which is discussed below with reference to Fig. 7

Fig. 7 illustrates a flowchart of the process by which a phone calling service is recommended to a subscriber based on the calling patterns and calling service plans of at least one subscriber in the common neighborhood. In step 710, host system 110 monitors outgoing subscriber phone traffic and stores the data pertaining to this traffic in step 720.

Thereafter, in step 730, host system processor 200 then executes the common neighborhood algorithm, residing in common neighborhood engine 115, to determine the common neighborhood for each pair of phone subscribers.

In step 740, host system processor 200 utilizes the common neighborhoods of each subscriber to determine the subscribers who share similar calling patterns.

In step 750, host system 110 recommends a service plan for a particular subscriber based on the service plan of a least one other subscriber sharing similar calling patterns as the subscriber to whom host system 110 makes the recommendation. The service plans may include long-distance calling plan, a local-area calling plan, a cellular calling plan, voice mail, call waiting, call forwarding, internet service, a pager calling plan, call waiting plan,

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caller ID plan or any other plan relating to services which may be provided by a telephone service provider.

While the above describes recommendation in the context of telephone subscribers, it should be understood that the recommendation system and method may be applied to any subscription-related service or industry.

Recommending Business Services

The highly competitive climate in today's business environment requires that each industry constantly improve its marketing and advertising by formulating new ideas and services to expand their market share. Traditional forms of advertising to the general public or subscriber market may be unfocused, inefficient, and impractical. Moreover, subscribers who are uninterested in the new services are often annoyed when they receive these advertisements over the telephone.

Predicting a business or service of interest for a potential consumer is an invaluable, affordable, and practical alternative to enable a marketing plan to be focused on those subscribers who may have interest in a new good or service.

Through the use of the common neighborhood process and model, it is possible to predict whether a subscriber would be interested in a particular type of good or service. The goods or services of interest may be predicted with some accuracy by observing the websites that are visited by other internet subscribers who share common interests. Statistically, the common interests of two internet subscribers may be correlated by monitoring the websites visited by both subscribers. Accordingly, goods or service recommendations and selections may then be efficiently tailored to the needs of a particular subscriber by examining the websites visited by a

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common neighbor of that subscriber and recommending to the subscriber the goods or services associated with the websites visited by the common neighbor, an example of which is discussed below with reference to Fig. 8.

Fig. 8 is a flowchart illustrating a process by which a business service is recommended to an internet subscriber based on the websites visited by at least one subscriber in the common neighborhood.

In step 810, host system 110 monitors outgoing subscriber phone traffic and stores the data pertaining to this traffic in step 820.

Host system processor 200 then executes the common neighborhood algorithm, residing in common neighborhood engine 115, in step 830 to determine the common neighborhood for each pair of internet subscribers.

In step 840, host system processor 200 utilizes the common neighborhoods of each subscriber to determine the subscribers who have visited similar websites.

In step 850, host system 110 recommends a business service for a particular subscriber that is related to a website visited by of a least one other subscriber sharing similar website linking patterns as the subscriber to whom host system 110 makes the recommendation.

Prefetching and Caching Internet Websites

Prefetching and caching websites for internet subscribers localizes traffic and dramatically reduces internet congestion. However, prefetching and caching every website at every local ISP is impractical. This problem is also applicable in a general network setting.

Predicting websites which an internet subscriber will visit in the future, and prefetching only those websites, is an affordable and practical alternative. The websites an

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internet user may visit in the future may be accurately predicted by observing the websites visited by other internet subscribers who share common interests. Statistically, the common interests of two internet subscribers may be correlated by monitoring the internet websites visited by both subscribers.

Accordingly, through the use of the common neighborhood process and model, it is possible to predict the interests of a network user. An example of such prediction is discussed below with reference to Fig. 9.

Fig. 9 is a flowchart illustrating a process by which internet websites are prefetched and cached locally based on the websites visited by at least one subscriber in the common neighborhood. In step 910, host system 110 monitors outgoing subscriber phone traffic and stores the data pertaining to this traffic in step 920.

Host system processor 200 then executes the common neighborhood algorithm, residing in common neighborhood engine 115, in step 930 to determine the common neighborhood for each pair of internet subscribers.

In step 940, host system processor 200 utilizes the common neighborhoods of each subscriber to determine the subscribers who have visited similar websites.

In step 950, host system 110 predicts a website that a subscriber is likely to visit based on the websites visited by at least one other internet subscriber who is a common neighbor and who has visited similar websites.

In step 960, host system processor 200 prefetches the websites that it predicted the user is likely to visit and stores them in the prediction database 260. The prefetched data may be stored in a local cache or at a location accessible by host system processor 200.

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Recommending Internet Websites

In today's rapidly changing e-commerce internet environment, a first mover (e.g., a company, entity, etc.) who establishes name recognition gains a distinct strategic advantage over its competitors. To increase consumer awareness, it is necessary that an emerging company improve its marketing and advertising by focusing its marketing plan to expand its market share. Traditional forms of advertising to the general public or subscriber market may be unfocused, inefficient, and impractical. Moreover, subscribers who are uninterested in the new services are often annoyed when they receive spam advertisements over the internet or directly to their personal e-mail accounts.

Through the use of the common neighborhood process and model, it is possible to predict whether a subscriber would be interested in a particular website. The website of interest may be predicted with some accuracy by observing the websites that are visited by other internet subscribers who share common interests. Statistically, the common interests of two internet subscribers may be correlated by monitoring the websites visited by both subscribers.

Accordingly, website recommendations may then be efficiently tailored to the interests of a particular subscriber by examining the websites visited by a common neighbor of that subscriber and recommending to the subscriber the websites visited by the common neighbor, an example of which is discussed below with reference to Fig. 10.

Fig. 10 is a flowchart illustrating a process by which host system 110 recommends internet websites to an internet subscriber based on the websites visited by at least one subscriber in the common neighborhood.

In step 1010, host system 110 monitors internet traffic of subscribers and stores the data pertaining to this traffic in step 1020. Host system processor 200 then executes the

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common neighborhood algorithm, residing in common neighborhood engine 115, in step 1030 to determine the common neighborhood for each pair of internet subscribers.

In step 1040, host system processor 200 utilizes the common neighborhoods of each subscriber to determine the subscribers who have visited similar websites.

In step 1050, host system 110 predicts a website that a subscriber is likely to visit based on the websites visited by at least one other internet subscriber who is a common neighbor and who has visited similar websites.

In step 1060, the host system 100 recommends to the user those websites that it predicted the user is likely to visit.

Recommendations of References and Citations

While the common neighborhood process and model has been described above for predicting user activity, this process may also be used to make predictions for use in other applications not directly related to tracking user activities.

For example, an author (or editor) writing a paper on some subject matter must often perform painstaking manual research to ascertain other relevant or related works which may be useful in the preparation of the paper. While searches may be conducted on available databases according to the topic of the paper, the searching and filtering of these searches is often time-consuming and may not result in the discovery of relevant references for use in the paper.

Predicting references which may be useful in the preparation of a paper or other authored-type of work is an affordable and practical alternative. The potential references an author may desire may be accurately predicted by discovering other works that share common

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reference citations. Accordingly, through the use of the common neighborhood process and model, it is possible to predict the references or other works desired by an author, an example of which is discussed below with reference to Fig. 11.

Fig. 11 is a flowchart illustrating a process by which host system 110's recommendation of references are made to the author of a document based on the references of at least one other document in the original document's common neighborhood.

In step 1110, the host user processor searches the documents stored locally in the document database. The references and citations that are contained within these documents are stored in the document database in step 1120.

Host system processor 200 then executes the common neighborhood algorithm, residing in common neighborhood engine 115, in step 1130 to determine the common neighborhood for each pair of internet subscribers.

In step 1140, host system processor 200 determines documents within the common neighborhood that share similar references and citations.

Host system 110 then recommends references and citations to the author based on the references and citations of a common neighbor.

Market Segment Determination

Customers across specific demographics tend to exhibit similar consumption patterns. Therefore, predictions may be made concerning future purchases of a consumer based on the consumption patterns of a member of the consumer's common neighborhood. If these inferences are made across a wide range of consumers, market segments may be defined. A process by which a market segment could thusly be defined is invaluable to any corporation.

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A demonstration of the usefulness of a market segmenting can be found for example in the telephone service industry, for which large neighborhoods in a call detail graph can generate clusters of callers with similar calling patterns. These clusters may then be utilized to segment the phone service market. For example, if a non-customer, A, shares a large inbound calling neighborhood with a known customer, B, information about A may be inferred from information about B. This information may then be used to further define the relevant markets and possibly win A as a new customer. Accordingly, through the use of the common neighborhood process and model, it is possible to define market segments based on the consumption patterns of the members in the common neighborhood, an example of which is discussed below with reference to Fig. 12.

Fig. 12 is a flowchart illustrating a process by which a market segment is defined based on the common neighborhoods formed by the common neighborhood engine.

In step 1210, host system processor 220 inputs a customer name, "a," from the common neighborhood database 260.

In step 1220, host system processor 220 then defines the size of the common neighborhood as N(a,b), as stored in the common neighborhood database 260.

Host system processor 220 then computes the graph of a market segment in step 1230. The market segment graph is defined such that edges joining vertices, for example, correspond to two customers' "a" and "b" when N(a,b) is greater than or equal to a given value "c." Mathematically, step 1230 may be represented as:

$$G = (V,E)$$
 where $E = \{(a,b) \in V \times V : N(a,b) \ge c\}.$

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In step 1240, host system processor 220 then computes the connected components

of G using any standard method known to those of ordinary skill in the art.

Finally, host system processor 220 outputs the connected components of the market segment graph in step 1250. This process determines a market segment of customers who share a significant quantity of activities because each connected component contains a maximal set of customers such that for each "a" there is another "b" such that "a" and "b" have a large common neighborhood. Thus, customers identified in this manner may be treated as a market segment.

It will be apparent to those skilled in the art that various modifications and variations can be made in the system and processes of the present invention without departing from the spirit or scope of the invention. Thus, it is intended that the present invention covers the modifications and variations of this invention provided they come within the scope of the appended claims and their equivalents. In this context, equivalent means each and every implementation for carrying out the functions recited in the claims, even if not explicitly described herein.

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CLAIMS

What is claimed is:

1. A method comprising:

determining a common neighborhood of users sharing a common activity from a plurality of users; and

predicting for a user in the common neighborhood of users a potential activity from the activities of at least one other user in the common neighborhood of users.

- 2. The method of claim 1, further comprising:

 prefetching data associated with the potential activity for the user.
- 3. The method of claim 1, further comprising:

 recommending an activity to a user that is an activity of a common neighbor of the user.
- 4. The method of claim 1, wherein the users are associated with internet subscribers and the activities are associated with visits to internet websites.
 - 5. The method of claim 4, further comprising:

prefetching an internet website for the internet subscriber that a common neighbor of the internet subscriber has previously visited;

wherein the prefetching prefetches the information associated with the internet website into a cache accessible by an internet service provider of the user.

6. The method of claim 4, further comprising:

recommending an internet website to an internet subscriber that a common neighbor of the internet subscriber has previously visited.

7. The method of claim 4, further comprising:

recommending a business service corresponding to an internet web site visited by a common neighbor of the internet subscriber.

- 8. The method of claim 1, wherein the users are associated with phone service subscribers and the activities are associated with phone calls.
 - 9. The method of claim 8, further comprising:
 recommending to the user a phone service subscribed to by a common neighbor

10. The method of claim 9, wherein the phone service is selected from the group consisting of: a long-distance calling plan, a local-area calling plan, a cellular calling plan, voice mail, call waiting, call forwarding, internet service, a pager calling plan, call waiting plan and caller ID plan.

11. The method of claim 8, further comprising:

of the user.

recommending a business service to the user based on at least one phone call placed by a common neighbor of the user to a phone number associated with the business service.

- 12. The method of claim 11, further comprising:
 providing the user the phone number of the recommended business service.
- 13. The method of claim 8, further comprising:

providing to a business service called by one user of the common neighborhood of users contact information associated with another user of the common neighborhood of users.

- 14. The method of claim 1, wherein the users are associated with customers and the activities are associated with a plurality of goods or services consumed by the customers.
- 15. The method of claim 14, wherein the common neighborhood of users defines a market segment.
- 16. The method of claim 14, further comprising:

 monitoring the communications of a common neighbor of the user; and
 recommending a business service to the user based on the communications of a
 common neighbor.
 - 17. The method of claim 1, further comprising:

monitoring the activities of the users; and

storing the information corresponding to the activities in a memory medium.

- 18. The method of claim 17, further comprising: updating the information corresponding to the activities in the memory medium.
- 19. The method of claim 1, wherein the common neighborhood is determined by: creating a set H of triples (b,c,v) where b, c, and v are vertices; sampling randomly a subset of H of a specified size into a set H'; creating a set C of points (a,b) that are a projection of a first two vertices of each triple in set H';

calculating a number of occurrences, N(a,b), for each pair of vertices within the set C; and

sorting the C nondecreasingly by N(a,b),

wherein the set C of points (a,b) represents the users in a common neighborhood, and the set E of edges represents the activities of the users within the common neighborhood.

20. The method of claim 19, wherein the random sampling is determined by: creating an adjaceny list E'; calculating a number of arcs connected to each vertex in a set V of vertices; calculating a prefix sum of a number of pairs of incident arcs N(a) for each node a up to and including a;

generating random numbers uniformly from a set [1..N];

sorting the generated random numbers into a list R;

initializing a vertex index variable v to 1 and the set H' to the empty set;

incrementing the vertex index variable v by 1 until: $N(v-1) \le r \le N(v)$ for each

random number r in the list R;

selecting a vertex, a, from a set of vertices A(v) connected to vertex v;

selecting a vertex, b, from a set of vertices $A(v) - \{v\}$ connected to vertex v;

adding a triple (a,b,v) to the set H'; and

determining the set H' when the vertex variable v is greater than a number of

nodes N.

21. A method comprising:

determining a common neighborhood of documents sharing at least one common reference; and

predicting for a document of the common neighborhood of documents, a potential reference from the references of at least one other document in the common neighborhood of documents.

- 22. The method of claim 21, wherein the documents are technical articles.
- 23. The method of claim 21, wherein the references are citations to other documents.

24. The method of claim 21, wherein the references are terms contained in other

documents.

25. The method of claim 21, wherein the common neighborhood is determined

by:

creating a set H of triples (b,c,v) where b, c, and v are vertices;

sampling randomly a subset of H of a specified size into a set H';

creating a set C of points (a,b) that are a projection of a first two elements of each

triple in set H';

calculating a number of occurrences, N(a,b), for each pair of vertices within the

set C; and

sorting the C nondecreasingly by N(a,b),

wherein the set C of points (a,b) represents the users in a common neighborhood,

and the set E of edges represents the activities of the users within the common neighborhood.

26. The method of claim 25, wherein the random sampling is determined by:

creating an adjaceny list E';

calculating a number of arcs connected to each vertex in a set V of vertices;

calculating a prefix sum of a number of pairs of incident arcs N(a) for each node a

up to and including a;

generating random numbers uniformly from a set [1..N];

sorting the generated random numbers into a list R;

initializing a vertex index variable v to 1 and the set H' to the empty set;

incrementing the vertex index variable v by 1 until: $N(v-1) < r \le N(v)$ for each random number r in the list R;

selecting a vertex, a, from a set of vertices A(v) connected to vertex v; selecting a vertex, b, from a set of vertices $A(v) - \{v\}$ connected to vertex v; adding a triple (a,b,v) to the set H'; and

determining the set H' when the vertex variable v is greater than a number of nodes N.

27. An apparatus comprising:

means for determining a common neighborhood of users sharing a common activity from a plurality of users; and

means for predicting for a user in the common neighborhood of users a potential activity from the activities of at least one other user in the common neighborhood of users.

- 28. The apparatus of claim 27, further comprising:
 means for prefetching data associated with the potential activity for the user.
- 29. The apparatus of claim 27, further comprising:

means for recommending an activity to a user that is an activity of a common neighbor of the user.

30. The apparatus of claim 27, wherein the users are associated with internet subscribers and the activities are associated with visits to internet websites.

31. The apparatus of claim 30, further comprising:

means for prefetching an internet website for the internet subscriber that a common neighbor of the internet subscriber has previously visited;

wherein the means for prefetching prefetches the information associated with the internet website into a cache accessible by an internet service provider of the user.

32. The apparatus of claim 30, further comprising:

means for recommending an internet website to an internet subscriber that a common neighbor of the internet subscriber has previously visited.

33. The apparatus of claim 30, further comprising:

means for recommending a business service corresponding to an internet web site visited by a common neighbor of the internet subscriber.

- 34. The apparatus of claim 27, wherein the users are associated with phone service subscribers and the activities are associated with phone calls.
 - 35. The apparatus of claim 34, further comprising:

means for recommending to the user a phone service subscribed to by a common neighbor of the user.

- 36. The apparatus of claim 35, wherein the phone service is selected from the group consisting of: a long-distance calling plan, a local-area calling plan, a cellular calling plan, voice mail, call waiting, call forwarding, internet service, a pager calling plan, call waiting plan and caller ID plan.
 - 37. The apparatus of claim 34, further comprising:

means for recommending a business service to the user based on at least one phone call placed by a common neighbor of the user to a phone number associated with the business service.

- 38. The apparatus of claim 37, further comprising: means for providing the user the phone number of the recommended business service.
 - 39. The apparatus of claim 34, further comprising:

means for providing to a business service called by one user of the common neighborhood of users contact information associated with another user of the common neighborhood of users.

40. The apparatus of claim 27, wherein the users are associated with customers and the activities are associated with a plurality of goods or services consumed by the customers. 41. The apparatus of claim 40, wherein the common neighborhood of users

defines a market segment.

42. The apparatus of claim 40, further comprising:

means for monitoring the communications of a common neighbor of the user; and

means for recommending a business service to the user based on the

communications of a common neighbor.

43. The apparatus of claim 27, further comprising:

means for monitoring the activities of the users; and

means for storing the information corresponding to the activities in a memory

medium.

44. The apparatus of claim 43, further comprising:

means for updating the information corresponding to the activities in the memory

medium.

45. The apparatus of claim 27, wherein the common neighborhood is determined

by:

means for creating a set H of triples (b,c,v) where b, c, and v are vertices;

means for sampling randomly a subset of H of a specified size into a set H';

means for creating a set C of points (a,b) that are a projection of a first two

elements of each triple in set H';

means for calculating a number of occurrences, N(a,b), for each pair of vertices

within the set C; and

means for sorting the C nondecreasingly by N(a,b),

wherein the set C of points (a,b) represents the users in a common neighborhood, and the set E of edges represents the activities of the users within the common neighborhood.

46. The apparatus of claim 45, wherein the means for sampling randomly comprises:

means for creating an adjaceny list E';

means for calculating a number of arcs connected to each vertex in a set V of vertices;

means for calculating a prefix sum of a number of pairs of incident arcs N(a) for each node a up to and including a;

means for generating random numbers uniformly from a set [1..N];

means for sorting the generated random numbers into a list R;

means for initializing a vertex index variable v to 1 and the set H' to the empty

means for incrementing the vertex index variable v by 1 until: $N(v-1) < r \le N(v)$ for each random number r in the list R;

means for selecting a vertex, a, from a set of vertices A(v) connected to vertex v; means for selecting a vertex, b, from a set of vertices $A(v) - \{v\}$ connected to

means for adding a triple (a,b,v) to the set H'; and

vertex v;

set;

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means for determining the set H' when the vertex variable v is greater than a number of nodes N.

47. An apparatus comprising:

means for determining a common neighborhood of documents sharing at least one common reference; and

means for predicting for a document of the common neighborhood of documents, a potential reference from the references of at least one other document in the common neighborhood of documents.

- 48. The apparatus of claim 47, wherein the documents are technical articles.
- 49. The apparatus of claim 47, wherein the references are citations to other documents.
- 50. The apparatus of claim 47, wherein the references are terms contained in other documents.
- 51. The apparatus of claim 47, wherein the common neighborhood is determined by:

means for creating a set H of triples (b,c,v) where b, c, and v are vertices; means for sampling randomly a subset of H of a specified size into a set H';

means for creating a set C of points (a,b) that are a projection of a first two elements of each triple in set H';

means for calculating a number of occurrences, N(a,b), for each pair of vertices within the set C; and

means for sorting the C nondecreasingly by N(a,b),

wherein the set C of points (a,b) represents the users in a common neighborhood, and the set E of edges represents the activities of the users within the common neighborhood.

52. The apparatus of claim 51, wherein the means for sampling randomly comprises:

means for creating an adjaceny list E';

means for calculating a number of arcs connected to each vertex in a set V of vertices;

means for calculating a prefix sum of a number of pairs of incident arcs N(a) for each node a up to and including a;

means for generating random numbers uniformly from a set [1..N];

means for sorting the generated random numbers into a list R;

means for initializing a vertex index variable v to 1 and the set H' to the empty

means for incrementing the vertex index variable v by 1 until: N(v-1) < r <= N(v) for each random number r in the list R;

means for selecting a vertex, a, from a set of vertices A(v) connected to vertex v;

set;

means for selecting a vertex, b, from a set of vertices $A(v) - \{v\}$ connected to

vertex v;

means for adding a triple (a,b,v) to the set H'; and

means for determining the set H' when the vertex variable v is greater than a number of nodes N.

53. An apparatus comprising:

memory medium for maintaining information associated with activities of a plurality of users; and

processor for determining a common neighborhood of users sharing a common activity from a plurality of users and predicting for a user in the common neighborhood of users a potential activity from the activities of at least one other user in the common neighborhood of users

54. An apparatus comprising:

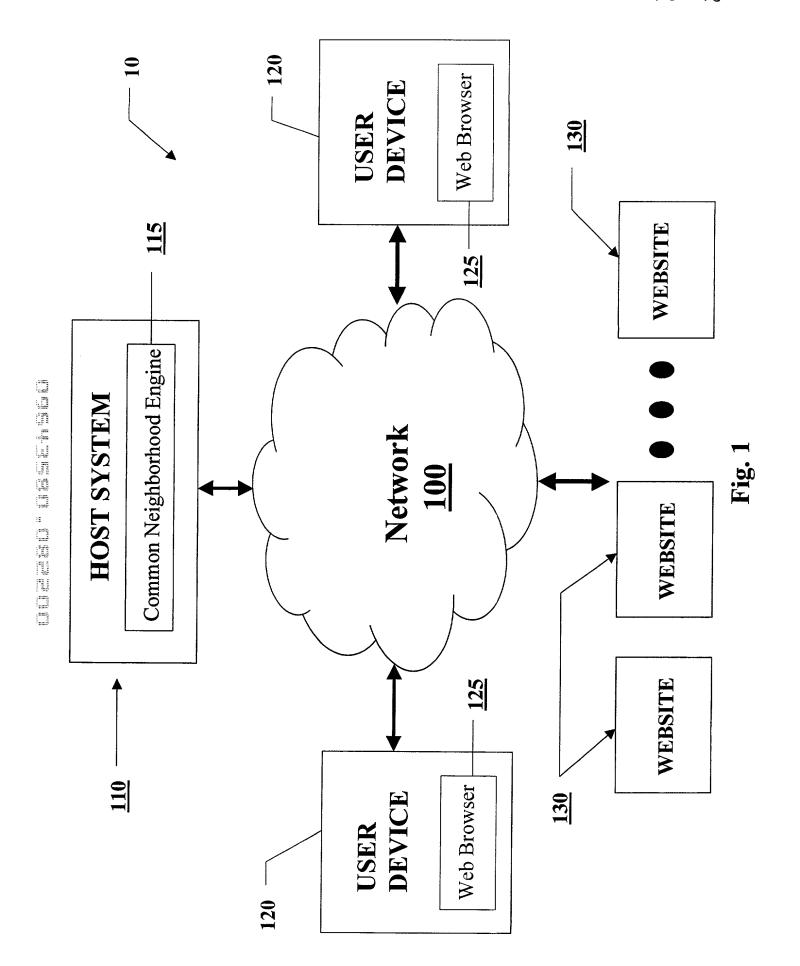
memory medium for maintaining information associated with a plurality of documents; and

processor for determining a common neighborhood of documents sharing at least one common reference and predicting for a document of the common neighborhood of documents a potential reference from the references of at least one other document in the common neighborhood of documents.

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ABSTRACT

A system and method of determining a common neighborhood of users sharing a common activity from a plurality of users is provided. The system and method may be used to predict, for a user in the common neighborhood of users, a potential activity from the activities of at least one other user in the common neighborhood of users.



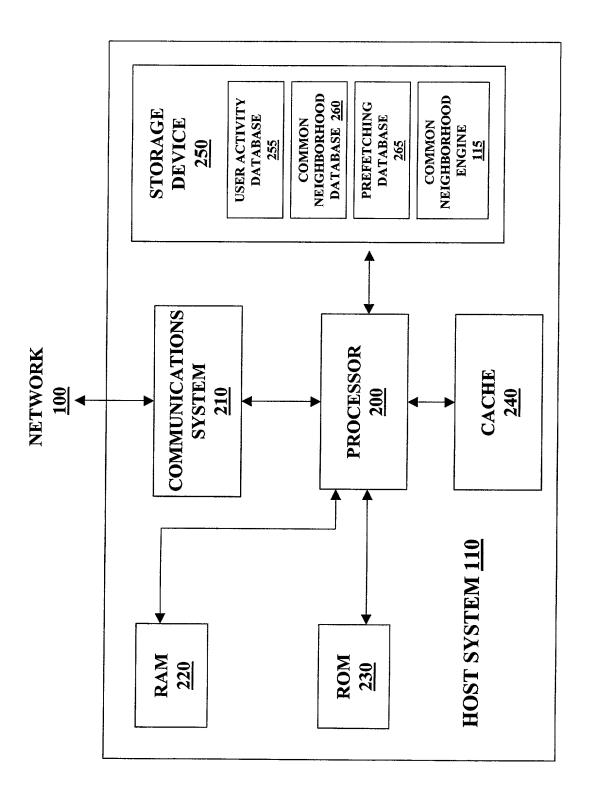


Fig. 2

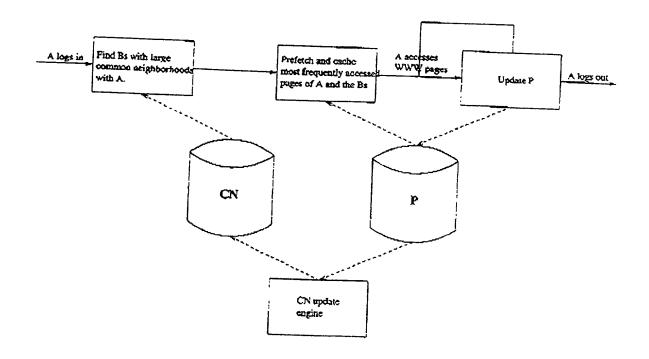


Fig. 3A

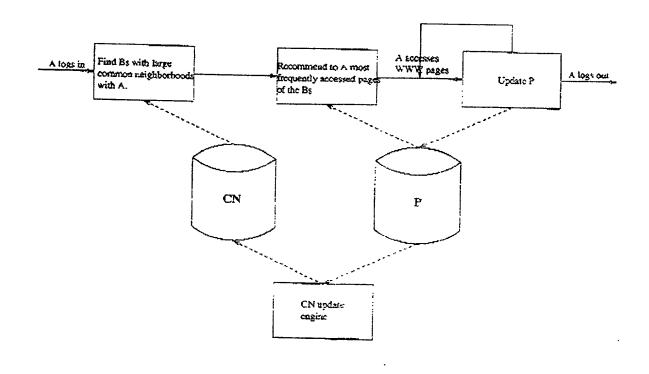


Fig. 3B

; inone	410	Number of Occurrences	50	100	100	95	100	75	75
	405	Activity	Link to Leadership.com	Link to CivilWar.com	Link to Leadership.com	Link to CivilWar.com	Link to Leadership.com	Link to CivilWar.com	Link to Leadership.com
	400	User Name	Sue Anthony	John Brown	John Brown	Robert Lee	Robert Lee	Abe Lincoln	Abe Lincoln

Fig. 4A

435	Number of Occurrences	09	10	25	50
430	Common Activity	Link to CivilWar.com	Link to CivilWar.com	Link to Leadership.com	Link to Leadership.com
425	Common Neighbor	Abe Lincoln	Robert Lee	Sue Anthony	Abe Lincoln
420	User Name	John Brown	John Brown	John Brown	Robert Lee

Fig. 4B

455	Prefetched Data Location	Cache location of CivilWar.com	Cache location of Leadership.com	Cache location of CivilWar.com	
480	User Name	Sue Anthony	John Brown	Abe Lincoln	

Fig. 4C

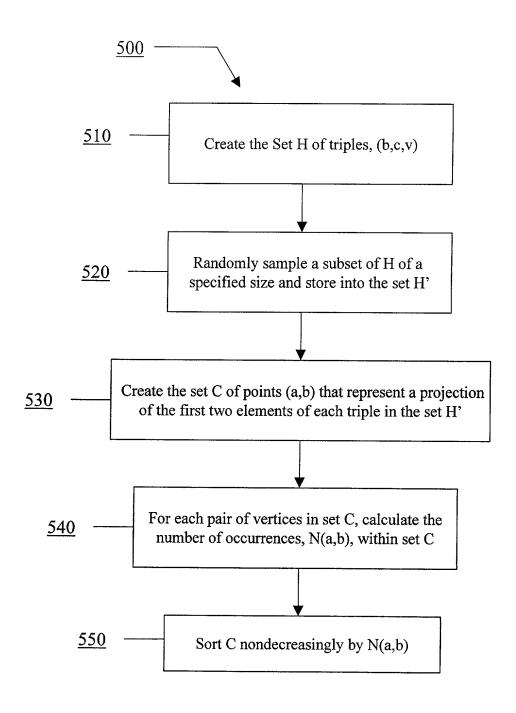


Fig 5

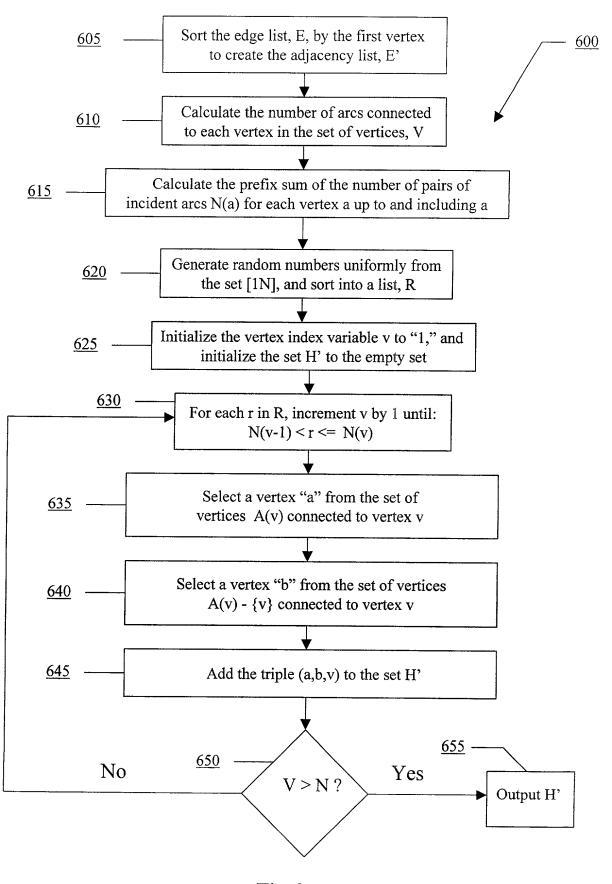


Fig 6

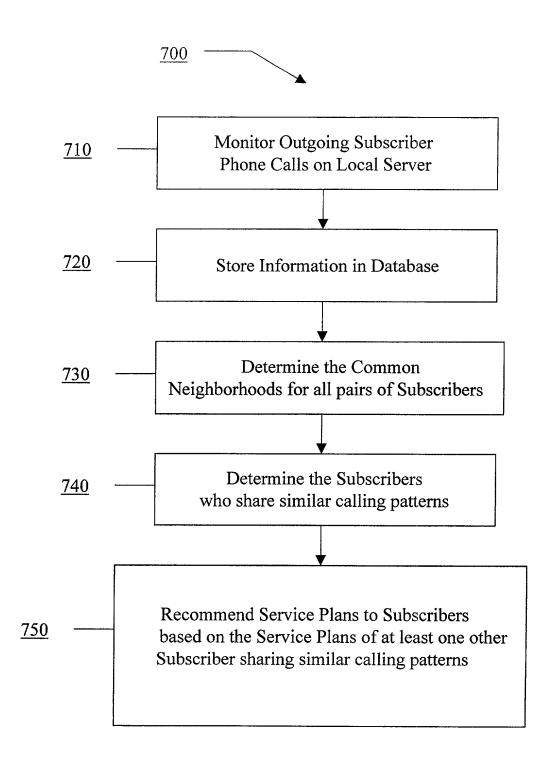


Fig 7

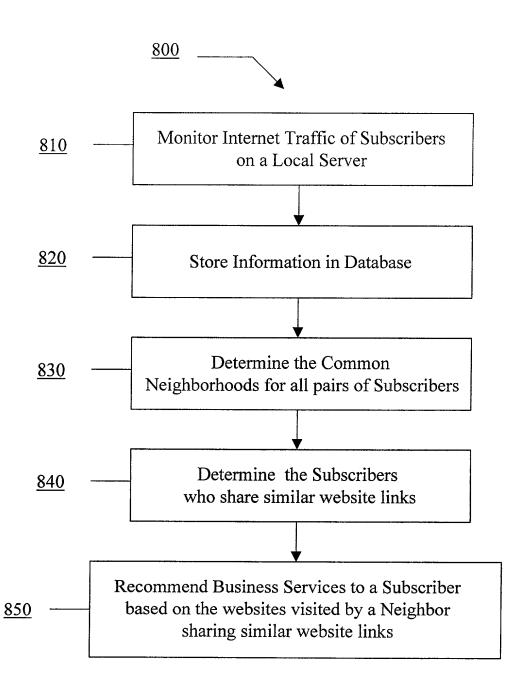


Fig 8

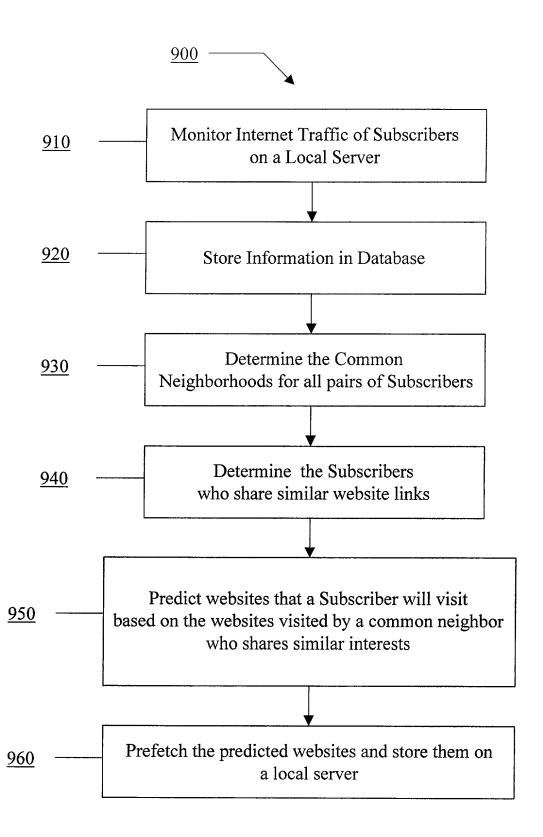


Fig 9

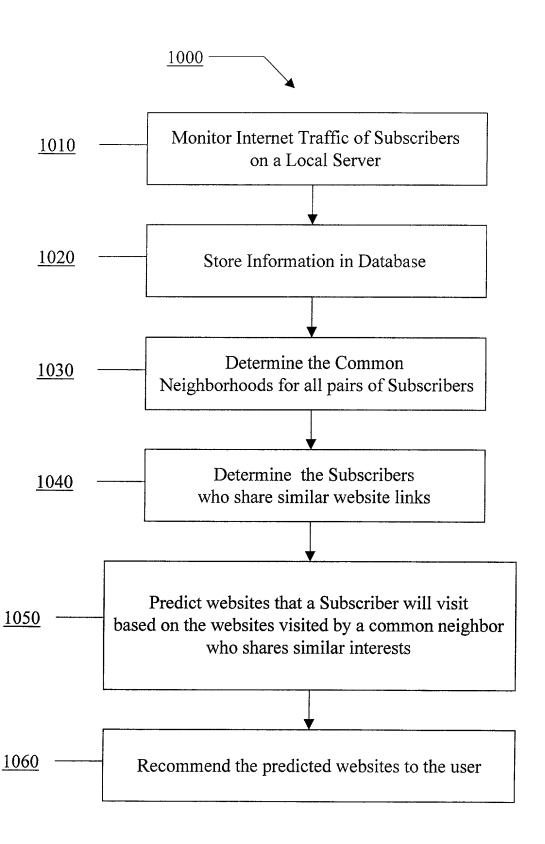


Fig 10

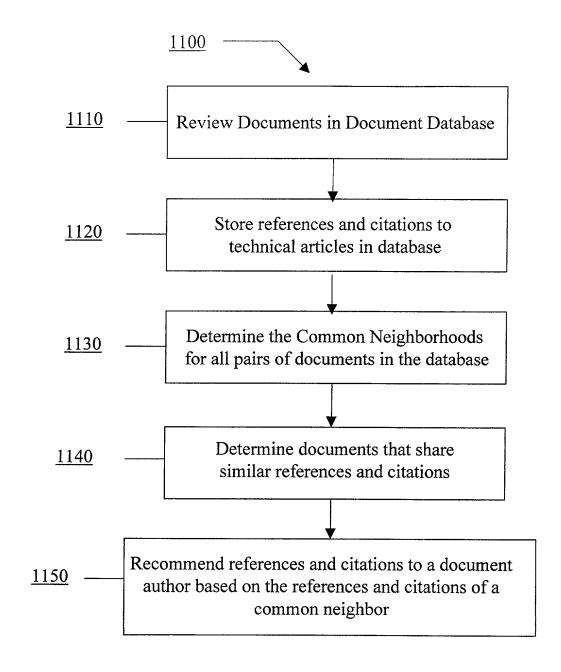


Fig 11

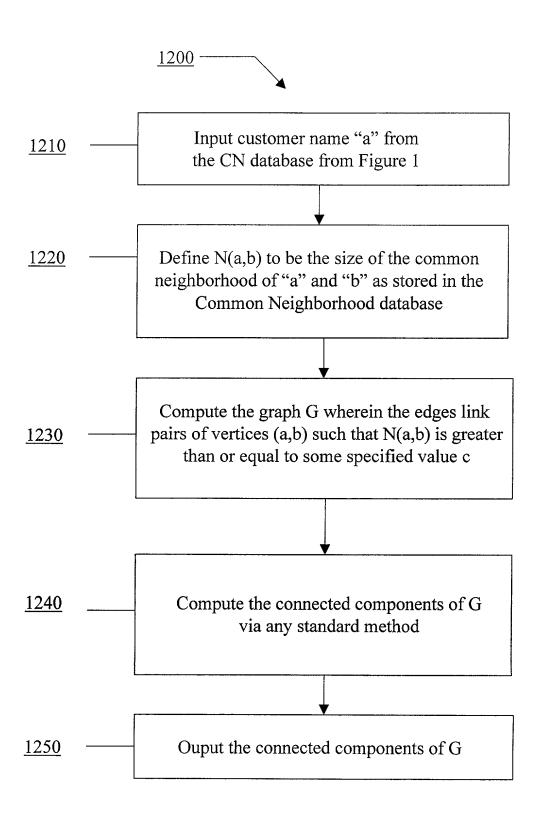


Fig 12

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Declaration and Power of Attorney

As a below named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below next to my name.

I believe I am an original, first and joint inventor of the subject matter which is claimed and for which a patent is sought on the invention entitled **Graph Algorithm For Common Neighborhood Analysis**, the specification of which is attached hereto.

I hereby state that I have reviewed and understand the contents of the above identified specification, including the claims, as amended by an amendment, if any, specifically referred to in this oath or declaration.

I acknowledge the duty to disclose all information known to me which is material to patentability as defined in Title 37, Code of Federal Regulations, 1.56.

I hereby claim foreign priority benefits under Title 35, United States Code, 119(a-d) or 365(a-b) of PCT or foreign application(s) for patent or inventors' certificate listed below or priority benefits under 119(e) of any United States provisional application(s) listed below and have also identified below any foreign application for patent or inventors' certificate having a filing date before that of the application on which priority is claimed:

None

I hereby claim the benefit under Title 35, United States Code, 120 of any United States application(s) listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States application in the manner provided by the first paragraph of Title 35, United States Code, 112, we acknowledge the duty to disclose all information known to us to be material to patentability as defined in Title 37, Code of Federal Regulations, 1.56 which became available between the filing date of the prior application and the national or PCT international filing date of this application:

None

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

I hereby appoint the following attorney(s) with full power of substitution and revocation, to prosecute said application, to make alterations and amendments therein, to receive the patent, and to transact all business in the Patent and Trademark Office connected therewith:

Samuel H. Dworetsky	(Reg. No. 27873)	Robert B. Levy	(Reg. No. 28234)
Thomas A. Restaino	(Reg. No. 33444)	Susan E. McGahan	(Reg. No. 35948)
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Rohini K. Garg	(Reg. No. 45272)	Stephen J. Pentlicki	(Reg. No. 40125)
Thomas M. Isaacson	(Reg. No. 44166)	Alfred G. Steinmetz	(Reg. No. 22971)
Benjamin S. Lee	(Reg. No.42787)		

I also appoint Christopher A. Hughes (Reg. No. 26914), Chris L. Holm (Reg. No. 39227) and Chen-Ming Hwa (Reg. No. 42680) of Morgan & Finnegan as associate attorneys, with full power to prosecute said application, to make alterations and amendments therein, and to transact all business in the Patent and Trademark Office connected therewith.

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